



**MINUTES OF THE CORPORATE SERVICES COMMITTEE MEETING
HELD ON TUESDAY 22nd JUNE 2021
AT 7:30PM VIA VIRTUAL ACCESS**

Present:

Cllr I Blazeby (Chairman)
Cllr J Roberts
Cllr A Snape
Cllr R Shaw
Cllr G Mackey
Cllr D Toinko
Cllr Thompson
Cllr H Hodges

Also present:

Rob McGregor – Town Clerk & Chief Executive
Stephanie Stanley – Corporate Services Manager
Beverley Jones – Communications & Marketing Manager
Sally Auker-Phillips – Administration Officer

667. APOLOGIES FOR ABSENCE

No apologies received.

668. DECLARATIONS OF INTEREST

To receive Statutory Declarations of Interests from Members in relation to:

- (a) Disclosable Pecuniary interests in any agenda item – None
- (b) Non-Pecuniary interests in any agenda item - None

669. CHAIRMAN'S ANNOUNCEMENTS

There were no announcements.

670. PUBLIC OPEN SESSION

There were no members of the public present.

671. MEMBERS QUESTIONS

There were no questions.

672. MINUTES

- a. For Members to receive and adopt the minutes of the Corporate Services meeting held 29th April 2020.

Members received and adopted the minutes of the Corporate Services meeting held on 29th April 2020.

673. MATTERS ARISING

- a. Minutes of the Corporate Services Committee Meeting 29th April 2020.

None.

674. ITEMS FOR CONSIDERATION

Strategy & Delivery Plan

Members were asked to discuss following up on the Strategy and Delivery Plan.

Members were asked to discuss resident feedback from the Strategy survey (online + paper).

The Chairman commented on the percentage of residents' feedback being low and mentioned that it did not diminish the efforts of what had been done. However, the 80% of people that completed the survey rated 'supporting' or 'strongly supporting' all the elements and acknowledged what FTC hoped to achieve.

The Chairman noted some constructive feedback that was obtained from the survey commentary which, he said, would be impossible to categorise. It was suggested for each Committee to extract specific parts from the survey that fitted into their remits of the strategy and to re-visit and discuss at the next full Council meeting.

Three main points raised from the survey were a lack of GP surgeries in Flitwick, The Rufus Centre being too far out of town and that people would like to see the Village Hall as a focus.

The Chairman added there was a need for improved disabled access for residents and more discussion on the Green Strategy.

A comment was made regarding the continuous confusion of what CBC were responsible for verses what was FTC's remit. This was thought of as a thread that goes through everything - the Strategy, comments on FTC Facebook page and Councillor Surgeries which would need addressing. This would be approached via the Comms & Marketing Plan. It was agreed that it would be useful to highlight on our website exactly what FTC's responsibility were to allow residents to differentiate the responsibilities from CBC

The Chairman commented that there were no intention to make any decisions at this meeting and there was nothing mentioned that had not already been discussed at the Strategy workshops, but the Council needed to ensure the action plan incorporated all the facts. In summary, it was decided that in terms of the delivery plan, all the items that came out of the strategy be identified and added to the draft 'buckets' created on the Sharepoint Planner system. These will be discussed at the next possible meeting of each Committee.

It was noted that the actions on the delivery plan associated with Community Services' remit would be discussed at the August meeting.

675. ITEMS FOR INFORMATION

- a. **Website & Communications Update**

The Communications & Marketing Manager was unable to give a verbal update due to Technical difficulties connecting via virtual access. She agreed to circulate a report to Committee Members after the meeting.

b. Environmental Update

There were no updates.

676. PUBLIC OPEN SESSION

There were no members of the public.

677. EXEMPT ITEMS

The following resolution will be **moved** that is advisable in the public interest that the public and press are excluded whilst the following exempt item issue is discussed.

12a) Leases update – for information

12b) Land update – for information